

Official Statement

Dear Valued Client,

We are writing to inform you that, as of November 01, 2025 we have appointed Cronoss LLC, a trusted third-party service provider, to support us in managing our client relationships in Latin America. This strategic change is part of our ongoing commitment to further enhance the quality and responsiveness of our services to you.

What This Means for You

There will be no change to your day-to-day experience. You will continue to work with the same relationship manager you are familiar with, who will now be operating through our trusted third-party service provider. Please find their updated contact details below:

- **Website:** <https://cronoss.io/>
- **Email for English:** support@cronoss.io **Spanish:** soporte@cronoss.io
- **Phone:** +52 55 1645 3159

Please note that this update does not affect the legal relationship between you and Equiti Brokerage (Seychelles) Limited. All products and services provided to you, as well as your rights and obligations, remain governed by the existing terms, conditions, and applicable laws associated with your account with Equiti Brokerage (Seychelles) Limited. We also assure you that all client data will continue to be handled in accordance with the highest standards of confidentiality and in full compliance with applicable data protection and regulatory requirements.

Should you require technical assistance or have any questions regarding your account's terms or obligations, please continue to contact the relevant teams at Equiti Brokerage (Seychelles) Limited directly.

Thank you for your continued trust.

Kind regards,

The Equiti Team

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